



## ENTERPRISE ARCHITECTURE CENTER OF EXCELLENCE WORKSHOP OUTLINE

1. Enterprise Architecture and the Business
  - a. The Case for Change
  - b. The Concepts for Change
  - c. Accelerating Implementation (Business Change Implementation and Technology Change Implementation) in the Face of Accelerating Change
2. Definitions
  - a. Framework
    - i. The Enterprise Framework™
    - ii. The framework from John Zachman and John Sowa
  - b. Methodology
    - i. The Beginning of it All 1973 – Business System Planning
    - ii. The Pinnacle Quick Start Enterprise Architecture Methodology™
  - c. Architecture
  - d. Implementation
  - e. Project Management
  - f. Enterprise Architecture
    - i. Architecture Models
      1. Motivation/Goals
      2. Function/Process
      3. Data Groups
      4. Organization/People
      5. Location/Network
      6. Event/Timing
    - ii. Implementation/Solution Models
      1. Business
      2. Application
      3. Implementation
      4. Technology
      5. Other Common Implementation Models
        - a. TOGAF™
        - b. Federal Government Models
  - g. “As-Is” and “Desired-State” Models
  - h. Governance



## ENTERPRISE ARCHITECTURE CENTER OF EXCELLENCE WORKSHOP OUTLINE (CONTINUED)

3. Demystifying Enterprise Architecture for the Non-Practitioner
  - a. The Analogies
  - b. Justification Approaches
    - i. Value to the CEO
    - ii. Value to the CIO
    - iii. Value to Stakeholders
  - c. What Works (and what doesn't)
  - d. Business Vocabulary
  - e. Creating an Enterprise Architecture Charter
4. Planning for Enterprise Architecture
  - a. Purpose of "Plan the Plan"
  - b. Establishing Architecture Scope
  - c. Defining Architecture Deliverables
  - d. Major Tasks
5. Developing the Enterprise Architecture Models
  - a. Motivation – Goal Analysis and Models
  - b. Function – Process Analysis and Models
  - c. Data – Data Group Analysis and Models
  - d. Network – Location Analysis and Models
  - e. People – Organization Analysis and Models
  - f. Time – Event Analysis and Models
6. Further Understanding the Enterprise through Implementation Models and Analysis
  - a. Implementation /Solution Analysis Models and Understanding
  - b. Building on the Analysis – Developing Move-Ahead Initiatives
  - c. Prioritization – Methods to Move Ahead and Enable the Architecture
7. What Enterprises are Actually Doing – A Sampling of Real Enterprise Architecture Models
  - a. Models
  - b. Examples
  - c. Templates
  - d. Strategies



## ENTERPRISE ARCHITECTURE CENTER OF EXCELLENCE WORKSHOP OUTLINE (CONTINUED)

8. Doing the Work
  - a. Task Details
  - b. Work Breakdown Structure
  - c. Suggested Deliverables by Task
  - d. Potential Task Challenges and Solutions
  - e. Transitioning to Next Step Activities
9. Ongoing Enterprise Architecture Activities
  - a. Preparing for Ongoing Architecture Refinement and Usage
  - b. Revising, Enhancing, and Using the Architecture Artifacts
  - c. Reviewing and Approving the Project Plans
  - d. Continuing to Deliver Value to the Enterprise
10. Managing the Models
  - a. The Governance Process
  - b. Understanding Architecture (Engineering) and Implementation (Manufacturing) Models
  - c. Developing Models
  - d. Classifying/Storing Models
  - e. Reusing and Managing Models
  - f. Versioning and Changing Models
11. Addressing Organizational Change and Resistance to Change
  - a. Scale of Change
  - b. Organization “Engineering”
    - i. Organization Vision
    - ii. Organization Analysis
    - iii. Organization Design
    - iv. Organization Deployment
    - v. Continuous Knowledge Gain
  - c. Resistance to Change
  - d. Strategies for Overcoming Resistance to Change
  - e. *ACTIO*n Model for Change
    - i. **A**nalysis
    - ii. **C**ommunication
    - iii. **T**raining and Development – Reskilling
    - iv. **I**nvolvement
    - v. **O**rganization Structure, Alignment, Development
    - vi. **I**ntervention



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### 12. The Enterprise Architect Maturity Model

- a. Maturity Model History
- b. The Enterprise Architect Maturity Model (EAMM)
  - i. EAMM Stages
  - ii. EAMM Artifacts
- c. EAMM Stages
  - i. Enterprise Architecture Awareness
  - ii. Enterprise Architecture Foundation
  - iii. Develop Architecture Models
  - iv. Develop Implementation Models
  - v. Use Architecture Models
  - vi. Use Implementation Models
  - vii. Manage Models for Enterprise Change
- d. Implementing the Enterprise Architect Maturity Model Program
  - i. Initiate the EAMM Program
  - ii. Plan the EAMM Program
  - iii. Enable the EAMM Program
  - iv. Validate the EAMM Program
  - v. Use and Evolve the EAMM Program

### 13. Conducting an Enterprise Architecture Project – the Process and Work Breakdown Structure

- a. Team Composition
  - i. Planning Team
  - ii. Core / Subject Matter Team
  - iii. Review / Subject Matter Management Team
- b. Prepare for the Enterprise Architecture Program Project
  - i. Initiate the Project
    - 1. Determine Project Scope
  - ii. Arrange Project Logistics
  - iii. Develop Architecture “Straw” Models
  - iv. Conduct Pre-Technical Review
- c. Model the “Enterprise” within Scope
  - i. Conduct Workshop Orientation
  - ii. Conduct Workshop
  - iii. Develop / Refine the Architecture Models
  - iv. Document Workshop Results
  - v. Conduct Workshop Review Meeting



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- d. Analyze the “Enterprise” within Scope
  - i. Develop Architecture Implementation Models
  - ii. Develop Initiatives and Initiative Boundaries
  - iii. Develop Initial Review Materials
  - iv. Conduct Initiative Alignment/Ranking Review
  - v. Produce Final Models and Documentation
- e. Conduct Review and Verification Session
  - i. Develop Review Agenda
  - ii. Review Initiatives
  - iii. Review Models
  - iv. Prioritize Initiatives based on Business Imperatives
  - v. Approve Initiatives and Initiative Alignment
  - vi. Discuss Next Steps
- f. Transition to Next Steps
  - i. Produce Pre-Scope Materials
  - ii. Conduct Post-Technical Review
  - iii. Enterprise Architecture and the System Development Lifecycle

### 14. Short Term Approaches for Long Term Success

- a. Demonstration Projects
- b. Portfolio Rationalization Projects
- c. “Less than Enterprise” Architecture
- d. More “Quick Strike” Opportunities

### 15. The Enterprise Architect Job Description

### 16. Developing a Center of Excellence

### 17. The Quick Start Toolkit

- a. Templates
- b. Analysis Tools and Algorithms
- c. Work Breakdown Structure
- d. Microsoft Office Tool Enablement
- e. Enabling other Toolsets

### 18. Next Step Activities

- a. Certification Levels
- b. EACOE Web site
  - i. Bulletin Board
  - ii. EACOE Members and Friends
- c. Continuing your Enterprise Architecture Growth